



Annual Report

2024 / 2025

OUR THEME:

Dancing through your seasons



History



Child & Family Welfare Society Bloemfontein was founded in **1914** by a group of volunteers who identified a sincere need for welfare services.



In **2005** Child Welfare Bloemfontein & Childline Free State (CWBFN & CLFS) merged.



Due to our affiliation with CLSA, who is legislated as the dedicated service provider of the 116 National Child Helpline, we formally made the decision to rebrand as Childline SA Free State.

Corporate Vision

Child Welfare Bloemfontein & Childline Free State (CWBfn and CLFS) aspires to be a world class child protection organisation through the rendering of professional social work services.

Vision of Success

CWBFN and CLFS aspires to assist Children to be Resilient, Resourceful and Accountable.

Our competent staff will provide 24-hour caring support and protection to children from identified communities through community awareness, prevention, early intervention and statutory assistance.

Mission

Purpose

Facilitate the well-being / welfare of every child

In support of its mission, the goals of CLFS shall be:

- To protect and promote the interest, well-being, safety and development of children within the context of family and community.
- To significantly eradicate all forms of child abuse & exploitation; gender-based violence and to facilitate the strengthening of family unit and capacitating the community in order to enhance the quality of life.

Goal

Values

We are not **judgmental** since we:

- Agree to disagree when it is appropriate
- Accept each other with our differences
- Are open-minded when it comes to our differences
- Are not too critical of other people

We show **responsibility** by:

- Reporting incidents
- Keeping to the organisational policy's
- Caring about my own well-being
- Ensuring open communication – talking to each other not about each other
- Doing what is expected of me
- Being honest and fair

We show **accountability** by:

- Owning our behaviour and decisions
- Not passing the buck
- Taking responsibility for what needs to be done
- Taking responsibility for what was done

We show **respect** by:

- Speaking politely and respectfully to everyone
- Caring for each other
- Respecting property and possessions
- Respecting individual and cultural backgrounds
- Listening to each other
- Keeping to our professional ethics

We show **commitment** by:

- Being punctual
- Being passionate about our job
- Walking the extra mile
- Being a team player
- Being loyal to our organisation

Legal Status

- Registered Non-Profit Organisation (NPO)
- Designated Child Protection Organisation (CPO)
- Public Benefit Organisation (PBO)
- Register for Skills Development Levy (SDL)
- B-BBEE Level One Contributor

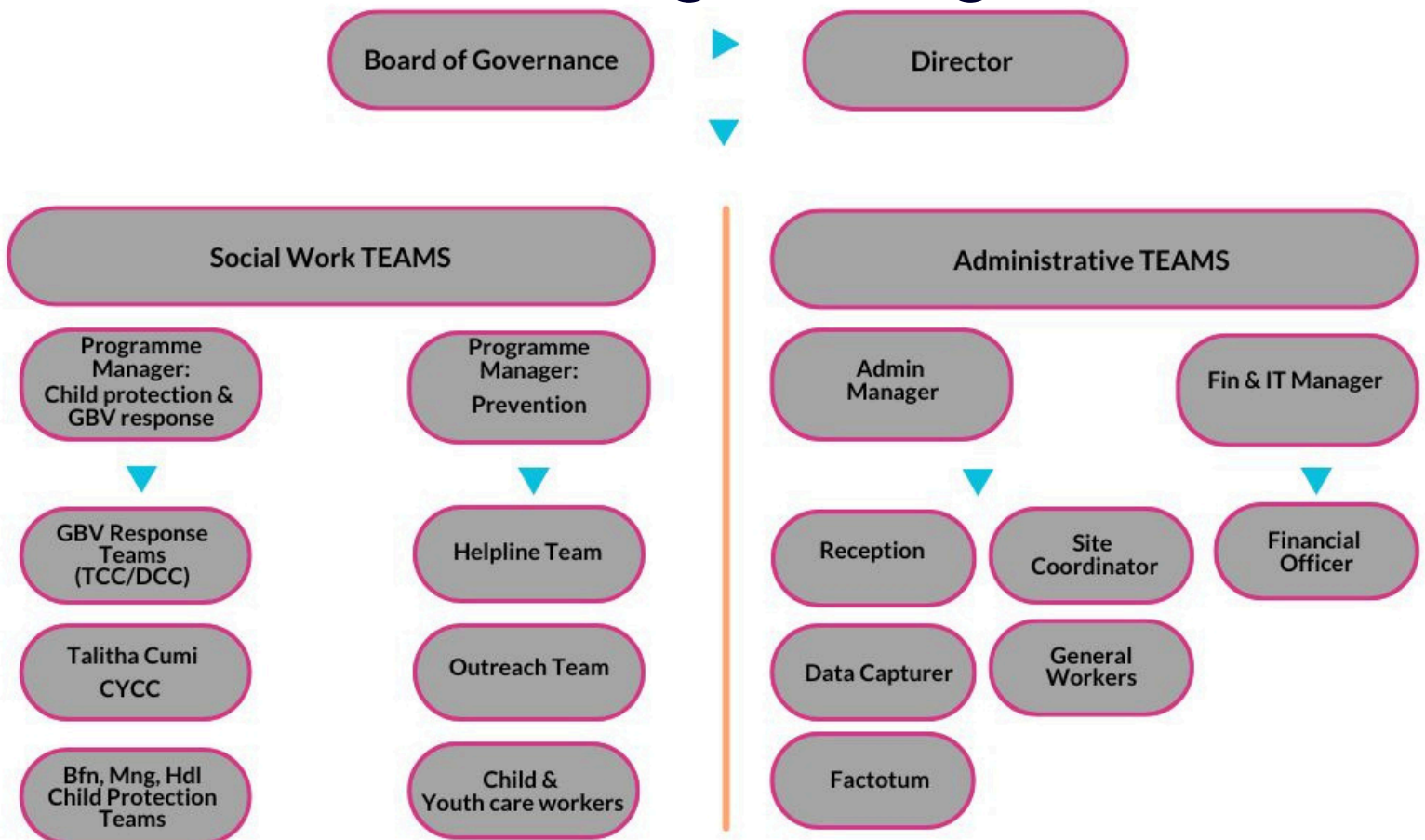
Board of Governors



CLFS Team



CLFS Organogram



Chairperson's Message

It is with a profound sense of both challenge and triumph that I present the Chairperson's Report for Childline Free State for the financial year April 2024 to March 2025. This past year has truly tested our resilience, but it has also showcased the unwavering dedication of our team and the incredible generosity of our partners and community.

The year began with significant adversity. The unfortunate loss of the crucial subsidy from our esteemed US partner, PEPFAR, severely affected our financial stability. This necessitated the painful decision to end the employment of many valued staff members, a choice that weighed heavily on all of us. The impact of this decision was felt across the organisation, and we extend our deepest gratitude to those who departed for their invaluable contributions during their time with Childline Free State.

In the face of this immense challenge, our fundraising and marketing team with Marietha Le Roux taking the responsibility on themselves, rose to the occasion with extraordinary determination. Their tireless efforts to secure new funding streams and manage our existing resources were instrumental in navigating these turbulent waters. We are immensely grateful to our steadfast sponsors, whose belief in our mission provided a vital lifeline. Furthermore, a small but significant increase in subsidy from the Department of Social Development proved to be a turning point, allowing us to stabilise our operations and continue our critical work. This collective effort truly enabled us to "turn the tide" and ensure the continuity of services for the most vulnerable children in the Free State.

Despite these operational hurdles, Childline Free State remained steadfast in its commitment to protecting and supporting children and their families. Our dedicated teams continued to deliver vital services across the province, embodying our aspiration to assist children to be resilient, resourceful, and accountable.

Our Impact: A Year of Dedicated Service (April 2024 – March 2025)
(will be presented in our annual report)

In closing, this past year has been a testament to the resilience of Childline Free State. The challenges were significant, but our resolve to protect children remained unshaken. I extend my profound gratitude to the dedicated staff, the tireless marketing team, our generous sponsors, the Department of Social Development, and all our stakeholders and community partners. Your unwavering support has enabled us to continue our vital work, ensuring that children in the Free State receive the protection, support, and care they deserve.

Thank you.

Sincerely,
Roelf Reyneke
Chairperson, Childline Free State

Director's Message

At Childline Free State, we have learned that every child's journey is their dance through the seasons, each one bringing its own rhythm, its own trials and its own beauty. We also honour our own organisational journey through the same rhythm of change.

Some children come to us caught in the harsh winter of pain, neglect, and abuse where the coldness of silence and fear has settled deep. But even in these moments, we hold space for hope. We listen. We protect. We remind them that winter is not the end. Childline show resilience during the winter season with the withdrawal of the PEPFAR funding, retrenchments, contract termination, resignations, lack of resources to protect children in need, when trauma felt overwhelming, and when the weight of need exceeded our capacity. But like the children we did not give up. We reached out. We advocated. We recruit new funders, and We held fast to our purpose.

Through our counselling, safe care, and advocacy, we begin to usher in spring a season of healing, where trust slowly takes root and children begin to rediscover their voices, their joy, and their strength. **Spring arrived** in the form of new partnerships, renewed hope, and the first signs of change. Like fresh blossoms, our outreach programs expanded, our impact deepened, and our staff remained rooted in compassion and courage.

In summer, we celebrated milestones, growth, empowerment and new funding partnerships with GBVF, AVBOB and sustainable donors, our helpline remained a beacon of safety, and lives were saved through early intervention, psychosocial support services. It is in these moments that we see the joy of transformation not only in the lives of children, but in the soul of our organisation. Here, children learn that they are not alone, that their dreams matter, and that their past does not define their future.

Autumn reminds us to reflect, to evaluate, to release the pain, to prune what no longer serves, to make space for new growth and to gather strength for the journey ahead. As a team, we are constantly evolving. We learn. We adapt. We grow stronger in the face of challenge, just like the resilient children and families we walk alongside. It is in this rhythm of care that we see true change not just in the lives of the children, but in families, communities, new resources and systems.

"Dance Through Your Seasons" reminds us that healing is not linear. It takes time, patience, and the unwavering support of those who care. That's why our work at Childline FS is so vital and why your continued support means everything. The "Dance Through Your Seasons" is not always graceful or predictable but it is honest, brave, and full of movement. It is powered by the unwavering belief that every child deserves safety, dignity, and a future. To our funders, partners, volunteers, and community leaders, thank you for being part of this dance with us. Your support allows Childline FS to move with courage, to keep in step with our values, and to lead with heart. Thank you for standing with us through every season. Together, we help children not just survive, but dance boldly into a future filled with light, love, and possibility.

Special thank you to the members of the board and staff of Childline FS, who dance with every child and funder through every season.

**With heartfelt gratitude,
Marietha le Roux**

Awareness & Outreach campaigns

Our Outreach team focus daily on awareness campaigns, but all our social service teams are responsible to go out into the communities off **Mangaung, Lejweleputswa and Thabo Mofutsanyana** to promote, educate and ensure that the message of child protection, gender-based violence and services provided is passed on at an age-appropriate platform.

Our teams engage communities through various platforms that include information sharing sessions, community dialogues, stop & engage sessions, puppet shows, youth camps, digital media platforms and pamphlet disseminations for children, women and communities. They facilitate awareness of topics that include teenage pregnancy, bullying, safety, mental wellness, gangsterism, cyber-bullying, substance abuse, peer pressure, child protection, neglect, gender-based violence, child trafficking, LGBTQI+ and measures of reporting, safety networks and resources.

Our outreach teams conducted **awareness campaigns to 124 schools** with, a total of **18 040 learners and 1 015 educators** were reached from 3 district Mangaung, Lejweleputswa and Thabo Mofutsanyane.



The teams further conducted information talks at **105 community centres** such as clinics, churches, Bloem Show, community-based organisations offices and civil society's service partners with a total of **1 956 children and 4 178 adults**.


During National Child Protection Week is an annual initiative aimed at raising awareness about the rights, safety and well-being of children outlined in the Children's Act and SA constitution with theme "Let us all Protect Children during Covid-19 and Beyond". **Thirty nine Campaigns** were conducted and a total of **4529 children and 470 adults** were reached.

16 Days of Activism were celebrated with the drive to raise awareness to protect and support children and women against all forms of gender-based violence & abuse; awareness on reporting measures; safety tips; support services provide by helpline, satellite offices and TCC. **Twenty nine Awareness** activities with a total of **1 364 adults and 705 children** were reached through these campaigns.

Our social service teams daily network with key stakeholders such as local SAPS stations, SAPS-FCS units, DSD Provincial & district, DoH & Clinics, DoE & Inclusive Education, HA, NPA, DoJ, Municipality, Premiers Office, Churches, Community groups and local NGOs in order to ensure a positive reception of the toll-free line, for which the helpline will also serve as referral system.



24/7 Helpline



11 834 Calls were received and captured on the data system. The calls were screened and distinguished as:

10 064 were non-responsive calls – Following school outreach initiatives we get a lot of hang-ups and silent calls. The kids might simply want to confirm that the 116 number is real.

- 3 101 Hang-ups;
- 6 477 Silent calls;
- 491 Wrong number.

1 770 were responsive calls – After receiving online counselling, these callers were promptly connected with the right service provider to handle their case.

- 661 test calls;
- 574 “want to talk” enquiries;
- 535 were cases;

The following cases were reported and referred to area social workers:

- 245 neglected children;
- 83 poverty and homelessness
- 90 family relationship problems;
- 74 behaviour & school problems
- 41 legal issues;
- 24 substance abuse;
- 10 Alternative care
- 7 disability or discrimination

Our line counsellors follow up on these cases every day until they are certain that a service provider has taken care of the matter. **(3 204 calls were made)**

Child Protection Program

All three service rendering offices were manned on a daily basis.

- 177 Intakes were done at the head office in Bloemfontein;
- 92 Intakes at the satellite office in Heidedal;
- 163 intakes at the satellite office in Mangaung and
- A total of 432 intakes were reported.

During the previous financial year a total of 500 children were reported due to abuse or neglect:

- Sexual Abuse -243 children;
- Deliberate Neglect -157 children;
- Physical Abuse -64 children;
- Emotional Abuse -36 children;

These cases received social work services and were reported according to legislation at DSD with Form 22. To help them overcome their emotional trauma and increase their sense of self-worth, 81 children received structured therapeutic interventions.

Family preservation services were rendered to **289 families** to promote the social functioning and well-being of children.

148 Families received food parcels provided through donations from the community.



Child Protection Program

Statutory interventions:

- 66 Form 36s were issued to remove the children out of their abusive families, and all were placed in temporary safe care.
- 60 Children's Court enquiries were opened for 90 children in need of care and protection:
- 50 Children were newly placed in private place of safety through court
- 40 Children were newly placed in a residential care facility as a place of safety through court
- 84 Children's Court cases were finalised for 60 children:
- 7 Children's Court case was finalised, and 14 child was placed in residential care.
- 38 Children's court cases were finalised, and 58 children were placed in foster care.
- 14 Children's Court cases were finalised, and 18 children were reunited with their biological parents.
- 330 Foster families were registered with the organisation.

Currently our Child protection team render services to 668 cases with 954 children in the Mangaung Metro.



Gender based violence response services



Trauma containment sessions were conducted at the following **Thuthuzela Care Centres & Dedicated Care Centres in the Free State:**

- 367 survivors at Tshepong TCC in Bloemfontein
- 203 survivors at Phekolong TCC in Bethlehem
- 386 survivors at Elizabeth Ross TCC in QwaQwa
- 92 survivors at Phutoloha DCC in Ficksburg
- 115 survivors at Botshabelo DCC in Botshabelo

Psychosocial support to Victims

- **Fifty four** Victims of crime and violence received psychosocial support services.
- **Twenty five** Risk assessments were done to ensure the safety of child secondary victims in their families.



Stories of Impact

Healing Together: A Family's Journey

When a school social worker referred a concerning situation to Childline Free State earlier this year, it marked the beginning of a transformative journey for a family in need. The referral highlighted that two children had been left unsupervised by their mother, and they often struggled to have enough food. As a result, the statutory social worker visited the school to speak with them individually. During these conversations, the children expressed their feelings about their mother's frequent absence and their longing for quality time together. Notably, they did not report any repetitive or high-risk behaviours from their mother.

The statutory social worker consulted with the mother, it became clear that she was navigating the challenges of a divorce. She was working hard to provide for her children, but the weight of single parenthood was taking a toll on her well-being. It was noted that the mother needed support. The statutory social worker then provided her with counselling services to address the emotional complexities of her situation. Over eight sessions, the mother worked through her feelings, gaining valuable insights into her role as a parent and her own self-worth. By the final session, she reflected on the profound impact of the counselling, she stated: "The counselling has really helped me become self-aware, to be proud of what I'm already doing for my children, and to not burden myself. I know I'll be a better parent now."

In addition to the mother's counselling, the children were also referred to therapy sessions by the statutory social worker. This ensured that both sides of the family received support in navigating the challenges of divorce. The children's therapy sessions aimed to provide a safe space for them to express their feelings and work through the emotional impact of their parents' separation.

This story highlights the importance of a holistic approach to child protection, one that recognizes the interconnectedness of family members and the need for support across the board. By providing counselling services to both the mother and referring the children for therapy, the statutory social worker assisted the family to develop the tools needed to heal and thrive. As we reflect on this success story, we are reminded that parents, too, can become overwhelmed and require intervention to be the best version of themselves for their children. By investing in families and providing them with the necessary support, we can foster a brighter future for all.



Stories of Impact

Empowering Foster Care Children

A group of foster care children went on a special journey to help them deal with the challenges they face. From 1st to 10th of July 2025, they met six times for adventure-based and support group sessions. The goal was to assist these children to improve their resilience, confidence, and build sense of community.

The journey started with the children learning about foster care and how they came to be in this situation. As they shared their stories, they realized they were not alone in this situation. Additionally, they learned about trust, communication, coping with stress and anxiety, decision-making, and problem-solving.

Through fun activities and open discussions, the children learned valuable skills to navigate their lives. They discovered the importance of trust, effective communication, and empathy in building strong relationships. They learned to manage stress and anxiety and became aware of how to develop healthy coping mechanisms.

As the sessions progressed, the children's confidence grew, and they began to see themselves in a new light. They realized they were capable of making informed decisions and solving problems, and that their voices mattered.

The final session was emotional, as the children expressed sadness about the group coming to an end. They had formed strong bonds with each other and would miss seeing each other. However, they were proud of what they had accomplished and knew that the lessons they learned would stay with them forever.

The success of this group is a testament to the resilience of the human spirit. Despite the challenges they faced, the children emerged stronger, more confident, and more compassionate. Their stories are a reminder that even in the darkest moments, there is always hope, always a chance for growth, and always a way forward.



Stories of Impact

Temporary Safe Care

Talitha Cumi CYCC has been providing, care and emotional support to children who have no one to take care of them during the current crisis situation within the family. Most children get placed after being neglected, abused and abandoned and for the time they are placed at Talitha Cumi CYCC, they are able to experience what love and care is. For this time period they are part of the CYCC family which caters in all their needs whilst they get the therapy that they need in order to make sense of their current situation. Talitha Cumi CYCC acts as a temporary safe refuge for children in the time they need it most and then assists children in progressing to the next chapter in their lives.

A Mother's bravery

A father made a court application to see his daughter again. A normal application to court for such contact would yield investigating the well-being of the child and providing the court with a report.

However, this case took a turn. When the family was first met with, they were outraged at the audacity of the applicant as the father had physically and verbally abused the mother during her pregnancy, which complicated the well-being of the child.

Childline FS was instructed by the court to investigate the circumstances and 'after home visits, parental interviews and consulting the child the past family violence was uncovered as well the fact that the child did not know her father. The mother struggled mentally with the fact that the father of her child returned after ten years and her fear stirred up fear in her daughter. After the mother was interviewed and encouraged to speak the truth about the father's abusive past the mother was empowered to be a survivor not a victim.

The report to court had to stress how contact with the father could be detrimental to the mother's mental well-being and the safety of the child. When the matter appeared in court the child was nervous for what would happen, given the pain that her mother endured. Before the family was called into the court the child was reminded that she was not in trouble and that no one was upset with her, after a few tears the child nodded. The mother was reminded the importance of being honest about the past as the court needed to understand why the report to court recommended that the matter be dismissed.

The history of the intimate partner violence that the mother bravely shared led to the children's court dismissing the application from the father to see the child. The mother could only say thank you that the reported truth about her past ensured that her daughter would be protected. The child was observed to instantly feel better after the proceedings and she said thank you.

Stories of Impact

Victim to Survivor

A survivor came (with the father) to report that she was gang raped by two community members. Trauma containment and psycho social support was offered and she came for a second consultation and there was progress in terms of health and how hopeful she was. She mentioned that she will be attending school next year.

Now hopeful

The social worker met with a young lady that was referred by the medical officer after indicating that she wishes to speak to a social worker. The client mentioned to the social worker that she was sexually assaulted when she was 5 years old but a known family member, she however never disclosed the incident to anyone as she did not have a very close relationship with her mother. The client mentioned that she never found anyone, whom she could speak to about the incident and always suppressed her feelings regarding the incident. She has however started seeing the impact this is having on her relationships and how she interacts with her male counterparts. After the session with the social worker, she mentioned that she is now feeling a sense of relief and is hopeful on how the next few sessions will progress.

Healing a family

The social worker and Linkage officer attended to a case that was referred to the office by the In-school programme regarding an alleged case of sexual assault. The child concerned was being allegedly sexually assaulted by her maternal grandfather for some time, particularly when there was no one around or the other children were playing outside. The child concerned mentioned that she feared disclosing such a case as she did not think anyone would believe her or it could break her family apart, the social worker assured the child concerned that her disclosing was the correct move. The undersigned social worker, assisted the child and the guardian to open a case of sexual assault at the local police station. A case was opened, the perpetrator is currently detained pending investigations and the child concerned has been receiving psychosocial support from the social worker and other family members as well, as this has obviously created some sort of shift and changes within the family structure.

In kind

In-kind giving plays a vital role in helping us serve our community, as these donations provide the goods and services we need to make a real difference without the added cost. From food and clothing to professional skills and resources, every contribution helps us stretch our reach and support more people in need. We are deeply grateful to each person, business, and organisation who has given so generously. Your kindness and support are invaluable, and together we are creating lasting impact.



Fundraising



Nedbank Annual Business Breakfast

Our annual Business Breakfast, brought together local leaders, partners, and supporters for a morning of networking, inspiration, and collaboration. Our guest speaker, renowned economist Dawie Roodt, shared valuable insights on the current economic landscape, sparking meaningful discussion and fresh ideas among attendees. The event was not only an opportunity to exchange knowledge but also to strengthen relationships that drive positive change in our community.

Prescient MTB / Gravel Race:

The Mountain Bike Charity Challenge, first introduced in 2018, remains a significant event on our calendar. Held this year on 6 July 2024, it was yet again great fun. We are immensely thankful to all the participants and supporters who make this event possible year after year.



Fundraising

BON Hotel Golf Day

Childline Free State is delighted to be one of the beneficiary of the BON Hotel Golf Day for the last 13 years. This event not only brings together golf enthusiasts for a day of fun and competition but also highlights the community's commitment to supporting vulnerable children. We sincerely thank BON Hotel, the organisers, and all participants for their generous contributions and dedication to our cause.



Baksteen Classic Golf Day

Childline Free State is honoured to be the beneficiary of the Baksteen Classic, an annual golf day hosted by the building industry. This prestigious event not only showcases the spirit of collaboration within the industry but also demonstrates a profound commitment to supporting vulnerable children in our community.



Pentagon Pistols Charity Run

Childline Free State is thrilled to be the beneficiary of the Pentagon Pistols charity run. This event not only promotes health and wellness but also strengthens our community's support for vulnerable children. We are deeply grateful to the organisers, participants, and supporters for their dedication to making a positive impact on the lives of children.



Fundraising



Our Padel 2 Protect

A fantastic day of sport, fun, and community spirit – all in support of protecting and empowering children. We extend our heartfelt thanks to PadelWorx for hosting us at their beautiful venue and to Philip Jansen & Associates for their generous support in making this event possible. Your commitment and partnership play a vital role in turning our vision into reality, and we are truly grateful for helping us serve our cause both on and off the court.



Cycling Santa

Cycling Santa, embodied by the incredible Shandor Potgieter, brought festive cheer and generosity to life as he cycled through the streets to collect Christmas gifts for the children we serve. We extend our heartfelt thanks to Shandor for his dedication and to OFM for their support in making this initiative possible. Your efforts helped bring joy, hope, and festive spirit to our children this Christmas.



Staff Awards



Staff Awards



Ithumeleng Fish
10 years



Lerato Ntomane
10 years



Danie Ackerman
10 years

Sustainable Donors



Media Partners



Financial Report

EXTRACT OF THE ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025



CHILD WELFARE BLOEMFONTEIN AND CHILDLINE FREE STATE
(Registration number 002-775 NPO)
Financial statements
for the year ended 31 March 2025

These financial statements have been audited in compliance with the applicable requirements of the Non-profit Organizations Act 1997.
Issued 18 August 2025

Financial Report

Child Welfare Bloemfontein and Childline Free State

(Registration number: 002-775 NPO)

Financial Statements for the year ended 31 March 2025

Statement of Financial Position as at 31 March 2025

Figures in Rand	Note(s)	2025	2024
Assets			
Non-Current Assets			
Property, plant and equipment	2	2,833,549	2,700,723
Current Assets			
Inventories	4	29,640	47,705
Trade and other receivables	5	158,537	448,011
Investments	3	6,305,335	6,326,708
Cash and cash equivalents	6	2,813,724	2,952,239
		9,307,236	9,774,663
Total Assets		12,140,785	12,475,386
Equity and Liabilities			
Equity			
Retained income		10,354,880	10,296,508
Liabilities			
Non-Current Liabilities			
Other financial liabilities	7	9,784	47,351
Current Liabilities			
Trade and other payables	9	1,769,523	2,130,546
Other financial liability	8	6,598	981
		1,776,121	2,131,527
Total Liabilities		1,785,905	2,178,878
Total Equity and Liabilities		12,140,785	12,475,386

Financial Report

Child Welfare Bloemfontein and Childline Free State

(Registration number: 002-775 NPO)

Financial Statements for the year ended 31 March 2025

Statement of Profit or Loss and Other Comprehensive Income

Figures in Rand	Note(s)	2025	2024
Revenue	10	2,495,976	2,225,157
Other income	11	19,330,277	21,587,696
Operating expenses		(22,480,998)	(23,872,242)
Operating surplus/(deficit)		(654,745)	(59,389)
Investment revenue	12	108,095	165,464
Fair value adjustments	13	608,627	740,908
Finance costs	14	(3,605)	(1,617)
Surplus for the year		58,372	845,366
Other comprehensive income		-	-
Total comprehensive income for the year		58,372	845,366

Financial Report

Child Welfare Bloemfontein and Childline Free State

(Registration number: 002-775 NPO)

Financial Statements for the year ended 31 March 2025

Detailed Income Statement

Figures in Rand	Note(s)	2025	2024
Revenue			
Crèche Fees and Pre-Primary Fees		2,495,976	2,225,157
Cost of sales		-	-
Other income			
Professional services		202,568	315,011
NLDTF		-	1,426,769
Rental income		75,365	140,706
USAID Income		8,517,409	10,414,262
Bad Debt Recoveries		3,661	3,714
Childline Grant		66,356	130,404
Donations Received		1,107,588	1,067,486
Fundraising		532,816	433,977
Global Fund Grant - Beyond Zero		2,731,275	1,656,608
Insurance claims		45,515	9,130
Foundations		128,000	568,109
GBVF		505,244	-
Interest received	12	108,095	165,464
Profit on sale of assets and liabilities		-	55,296
Government subsidies		5,414,480	5,366,224
Fair value adjustments	13	608,627	740,908
		20,046,999	22,494,068
Expenses (Refer to page 33)		(22,480,998)	(23,872,242)
Operating surplus		61,977	846,983
Finance costs	14	(3,605)	(1,617)
Surplus for the year		58,372	845,366

The supplementary information presented does not form part of the financial statements and is unaudited

Financial Report

Child Welfare Bloemfontein and Childline Free State

(Registration number: 002-775 NPO)

Financial Statements for the year ended 31 March 2025

Detailed Income Statement

Figures in Rand	Note(s)	2025	2024
Operating expenses			
AGM expenses		(58,221)	(60,388)
Accounting fees		(52,920)	(52,920)
Public relations and awareness campaigns		(195,688)	(391,454)
Auditors remuneration	15	(79,363)	(74,926)
Bad debts		(10,255)	(25,070)
Bank charges		(64,699)	(70,311)
Cleaning		(31,627)	(30,815)
Computer expenses		(22,821)	(20,672)
Consulting and professional fees		(61,734)	(53,722)
Depreciation, amortisation and impairments		(174,742)	(73,931)
Employee costs		(13,579,408)	(14,103,316)
Education and Recreation		(18,712)	(23,025)
Fundraising Expenses		(98,608)	(96,048)
Food and Groceries		(227,337)	(222,012)
Licences		(1,521)	(1,521)
Social relief		(1,599,782)	(1,738,675)
USAID Beneficiary refreshments		(1,770,144)	(2,397,121)
USAID transport and program cost		(412,925)	(482,455)
Psychologist		(45,000)	(41,000)
Assets written off		(40,047)	-
Beneficiary refreshments funds stolen		(967,233)	(649,760)
Insurance		(311,970)	(299,208)
Lease rentals on operating lease		(136,691)	(245,816)
Magazines, books and periodicals		(1,299)	(1,242)
Motor vehicle expenses and leases		(310,408)	(398,274)
Municipal expenses		(381,024)	(338,961)
Petrol and oil		(438,258)	(530,722)
Postage		(3,494)	(5,919)
Printing and stationery		(184,243)	(225,324)
Repairs and maintenance		(488,712)	(510,358)
Security		(45,059)	(31,446)
Staff welfare		(39,097)	(33,146)
Subscriptions		(13,042)	(4,006)
Telephone and fax		(358,719)	(338,764)
Training		(95,058)	(156,105)
Vehicle tracking		(7,864)	(6,711)
Travel		(153,273)	(137,098)
		(22,480,998)	(23,872,242)

Financial Report



Independent Auditor's Report

To the board of Child Welfare Bloemfontein and Childline Free State

Opinion

We have audited the financial statements of Child Welfare Bloemfontein and Childline Free State (the company) set out on pages 8 to 31, which comprise the statement of financial position as at 31 March 2025; and the ; the statement of changes in equity; and the statement of cash flows for the year then ended; and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statements present fairly, in all material respects, the financial position of Child Welfare Bloemfontein and Childline Free State as at 31 March 2025, and its financial performance and cash flows for the year then ended, in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-profit Organizations Act 1997.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the company in accordance with the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the corresponding sections of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Material Uncertainty Related to Going Concern

We draw attention to Note 21 in the financial statements, which indicates that due to recent geopolitical tensions that have resulted in the termination of significant funding from the United States has lead to a substantial decline in the organisation's revenue. Management has proactively undertaken measures to secure alternative funding sources and limit expenditure to mitigate the impact of these financial challenges. This indicates that a material uncertainty exists that may cast significant doubt on the company's ability to continue as a going concern. Our opinion is not modified in respect of this matter.

Emphasis of Matter

We draw attention to Note 24 to the financial statements which indicates that during the current and prior financial years, an employee submitted fraudulent invoices, with a value of R 967,233 (2024: R 649,760), which were included in the operating expenses. The employee responsible was subsequently dismissed from employment, and criminal charges have been filed with the law enforcement authorities. Management has taken appropriate measures to investigate the matter thoroughly. We were able to determine that the adjustments required to the affected expenses and related balances in the financial statements has been made. Management regards the amounts as unrecoverable from the employee responsible for the alleged theft. Our opinion is not modified in respect of this matter.

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Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

In addition to the matter described in the Material Uncertainty Related to Going Concern section, we have determined the matters described below to be the key audit matters to be communicated in our report.

Except for the matter(s) described in the Material Uncertainty Related to Going Concern section, we have determined that there are no key audit matters to communicate in our report.

Other Information

The director is responsible for the other information. The other information comprises the information included in the document titled 'Child Welfare Bloemfontein and Childline Free State financial statements for the year ended 31 March 2025', which includes the Board of Governance's summarised Report as required by the Non-profit Organizations Act 1997, which we obtained prior to the date of this report, and the Annual Report, which is expected to be made available to us after that date. The other information does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not and will not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Director for the Financial Statements

The director is responsible for the preparation and fair presentation of the financial statements in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Non-profit Organizations Act 1997, and for such internal control as the director determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the director is responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the director either intends to liquidate the company or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the director.

Financial Report

Independent Auditor's Report

- Conclude on the appropriateness of the director's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the director regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Relling

ARC Sakhile Chartered Accountants and Auditors Incorporated
EA Relling
Director
Chartered Accountants (SA)

18 August 2025

Date
52 Aliwal Street
Arboretum
Bloemfontein
9301